

## 1 Yr EcoStruxure™ Outcomes -Protect with Quarterly CSM Meeting for Band 3 Coverage

WSPC-QB3

## Overview

Lead time Usually Ships within 2 Weeks

## Main

Service description	Comprehensive high touch service delivered by a Customer Success Manager
Product or component type	Service plan
Range compatibility	APC Galaxy VS
	APC Galaxy VM
	APC Galaxy VX
	APC Smart-UPS
	APC Symmetra
	Uniflair Air Cooled Chillers
	Uniflair Ducted Chillers
	Uniflair Chilled Water InRow Cooling
	Uniflair Direct Expansion InRow Cooling
	NetShelter Basic Rack PDUs
	NetShelter Metered Rack PDUs
	NetShelter Metered-by-Outlet Rack PDUs
	NetShelter Switched Rack PDUs
	NetShelter Wall (Mounted) Transfer Switches
Duration	1 yr

## Complementary

Service benefits	Continuous support from expert
	Greater peace of mind at all times Formalised incident management
	Escalation management
	Alert management and site access policies
	Quicker access to Customer Care Support
Service use conditions context	Only sold through a convice centract

Service use conditions, context
Only sold through a service contract and limits