

Product datasheet

Specifications



1 Yr EcoStruxure™ Outcomes - Protect with Monthly CSM Meeting for Band 4 Coverage

WSPC-MB4

Overview

Lead time Usually Ships within 2 Weeks

Main

Service description Comprehensive high touch service delivered by a Customer Success Manager

Product or component type Service plan

Range compatibility

- APC Galaxy VS
- APC Galaxy VM
- APC Galaxy VX
- APC Smart-UPS
- APC Symmetra
- Uniflair Air Cooled Chillers
- Uniflair Ducted Chillers
- Uniflair Chilled Water InRow Cooling
- Uniflair Direct Expansion InRow Cooling
- NetShelter Basic Rack PDUs
- NetShelter Metered Rack PDUs
- NetShelter Metered-by-Outlet Rack PDUs
- NetShelter Switched Rack PDUs
- NetShelter Wall (Mounted) Transfer Switches

Duration 1 yr

Complementary

Service benefits

- Continuous support from expert
- Greater peace of mind at all times
- Formalised incident management
- Escalation management
- Alert management and site access policies
- Quicker access to Customer Care Support

Service use conditions, context and limits Only sold through a service contract

Disclaimer: This documentation is not intended as a substitute for and is not to be used for determining suitability or reliability of these products for specific user applications